

Profile

Name Georg Tresselt
Birthday 29.06.60
Nationality German
Telephone + 49 (0) 172 / 451 03 15
Fax + 49 (0) 5071 / 511 035
Email G.Tresselt@T-Online.de
Online CV <http://www.gulp.de/resume/tresselt.html>

Availability: 31st December, 2010

Education

10/81 - 10/92 Studies of mathematics and physics at the University in Göttingen
Degree: Diplom-Mathematiker

IT-Knowledge

Main focus Network and systems management, conceptual design, implementation and training
IBM Tivoli
Modules:
- Framework
- Tivoli Monitoring
- Tivoli Enterprise Console
- Distributed Monitoring
- NetView (UNIX)
- Remote Control
- Security Compliance Manager

- Configuration Manager
- Software Distribution + Inventory

HP OpenView Network Node Manager + IT/Operations
CiscoWorks 2000

Networks and Operating systems Windows 2000, Windows 2003
UNIX (AIX, HP-UX, Sun Solaris, Linux)
Novell NetWare, OS/2
Heterogeneous networks

Protocols TCP/IP, IPX/SPX, SNMP, RMON

Programming languages UNIX shell scripts, Perl, PROLOG, SQL, VBScript

Network topologies Ethernet, Token Ring, ATM

Active components
certificates

Cisco, Unisphere, Xylan(Alcatel)

Tivoli:

IBM Certified Deployment Professional

- Tivoli Monitoring V5.1.1
- Tivoli Enterprise Console V3.9
- Tivoli NetView V7.1.4
- Tivoli Security Compliance Manager V5.1

HP OpenView:

HP Accredited Systems Engineer

- HP OpenView Network Services Management Services (Network Node Manager 7.x)
- HP OpenView Systems and Servers v8 for UNIX

Additional Knowledge

Foreign languages

English: perfect (Cambridge Certificate of Proficiency)

French: fluent

Spanish: very good command

Dutch: basic knowledge

Professional experience

04/09 - 12/10

**Systems management expert with IBM Switzerland Ltd.,
Zürich, Switzerland**

Perform Tivoli Designs; Installation and Operation

Tivoli Framework 4.1; TEC 3.9; ITM5.x

GSMA; ITM6.2.x; TEPS; TEMS; Agent Builder 6.2

TDWH 2.1; TCR

AIX; Linux; Windows; Scripting; TCP/IP

Project Mgmt

03/09 - 04/09

**Consulting: Setup of a configuration management
database with HSBC Trinkaus & Burkhardt AG,
Düsseldorf, Germany**

- Connecting to an ORACLE-DB regarding Tivoli

Monitoring Version 5.11, Tivoli Inventory, EMC ECC, etc.
- Setup of a CMDB
- Inventariation of data in another ORACLE instance

03/09

**Workshop HP OpenView Network Node Manager with
Fast Lane Institute for Knowledge Transfer GmbH in
Karlsruhe, Germany**

1-week workshop on HP OpenView Network Node Manager.
Contents:

Basics:

- Einführung in Netzwerk Management
- Maps und Submaps
- Objekte und Symbole
- Monitoring und Diagnose Tools
- HP NNM Administration

Advanced:

- NNM Architektur
- Filter (Map, Discovery, etc.)
- APA Poller
- Container-Views
- Extended Topology Filter

03/08 - 12/08

**IAM Senior Windows SME with Nestlé S.A. (Lausanne,
Switzerland)**

Provide support and scripting on system management (Tivoli, incl. ITM6/TIO and Microsoft MOM), to ensure alerting, inventory on a large and complex set of machines (AIX, W2k) using Tivoli product suite, Microsoft MOM2005 and large amount of scripting

- Ensure 2nd and 3rd level support on deployment, upgrades and technical issues on system management infrastructures
- Develop review and optimize automation scripts for system management operations in accordance with defined standards
- Organize and provide periodic knowledge sharing with onshore/offshore team

- Implement BTC solution in accordance with the standards, incl. ITM6
- Write and maintain documentation, to be used by onshore and offshore team.

10/07 - 02/08

Systems and network management with HP OpenView and CiscoWorks for EADS in Bucharest, Romania

References:

Mr. Hermann-Josef Miele, +49 (228) 61 966 91

Configuration and documentation of a network and systems management for a Romanian authority

Software:

- HP OpenView Operations/Windows
- HP OpenView Network Node Manager
- CiscoWorks LMS 2.6
- Cisco Security Manager
- Microsoft SMS

05/07 - 09/07

Consulting on system and network management services for Dataport (Hamburg, Germany)

References:

Mr. Christoph Elfenkämper, +49 (172) 430 2325

High level architecture and subproject planning of a network and system management in the government area. Determination of critical objects and key performance indicators, event processing and reporting for the areas network, server, storage and distributed services.

NetIQ, CiscoWorks, HP Open View, FSC Server View, EMC ControlCenter.

08/07

SNMP Training for Systems & Network Training Ltd (Nutfield, UK)

3-day seminar "Total SNMP for Engineers":

- SNMP history and background
- SNMPv1, SNMPv2, SNMPv3
- SMI and MIB structure
- SNMP packet analysis

04/07 - 05/07

OpenView Training for GFU Cyrus + Rölke mbH (Cologne, Germany)

Two one-week seminars about OpenView Operations/Windows for a German authority

Software:

- OpenView Operations/Windows, v7.5
- OpenView Operations NNM Adapter,
- OpenView OVO ServiceDesk Integration

02/07 - 05/07

OpenView Operations Solutions Architect for Hewlett-Packard Ltd. (Leeds/Yorkshire, UK)

References:

Mr. Mark Holden, +44 (777) 184 7555

Mr. Paul Crean, +44 (783) 636 2634

Conceptual design of a network and system management with OpenView Operations, OVPI and Network Node Manager for a client of IT service provider in the public health service

- High level design of architecture and infrastructure
- Workshops and presentations
- Definition of interfaces

Software:

- OpenView Operations
- Service Navigator
- OpenView Network Node Manager
- OpenView Performance Insight
- OpenView Performance Manager
- Storage Essential / Insight Manager

09/06 - 02/07

OpenView Operations Consultant for Hewlett-Packard Ltd. (Tonbridge/Kent, UK)

Upgrade existing OVO for UNIX 7.x environment (on Solaris manager) to version 8.x on lab and 2 production servers to manage UNIX servers. Will include upgrade of UNIX OS SPI plus implementation of Oracle, Sybase and DB2 database SPIs. Also included is implementation of WebSphere and Web Server SPIs. Additionally, set up of OVOU in a Manager of Managers configuration with OVOW Manager feeds.

Software:

- OpenView Operations 8.23,
- Smart Plug-In for Databases,
- Smart Plug-In for IBM DB2,

- Smart Plug-In for Oracle EM 10G Grid Control,
- Smart Plug-In for WebSphere

05/06 - 08/06

System management with Tivoli and OpenView for Wipro Technologies Ltd. (Norwich, UK)

For a customer in the insurance sector:
 Conceptual design for integration of Tivoli Enterprise Console and OpenView Operations; conceptual design of Tivoli Monitoring for Active Directory;

Software:

- Tivoli Framework,
- Tivoli Monitoring,
- Tivoli Enterprise Console,
- OpenView Operations

For a customer in the travel industry:
 Conceptual design for integration of WhatsUp Gold and Tivoli Enterprise Console; trouble-shooting integration Tivoli TEC – PowerPack

Software:

- Tivoli Enterprise Console,
- WhatsUp Gold v.8

04/06 - 05/06

System management with Tivoli within the Atlantic project for IBM Deutschland GmbH (Ehningen, near Stuttgart)

System management with Tivoli within the Atlantic project

Software:

- Tivoli Security Compliance Manager 5.1,
- AIX 5.3

01/06 - 03/06

Migration of T/EC and Integration of a separate TMR & T/EC with ITM for IBM Deutschland GmbH (Ehningen, near Stuttgart)

- Migration of T/EC 3.7 (AIX 5.1) to new HW and T/EC 3.9 (AIX 5.2 / 5.3)
- Integration of a separate TMR & T/EC with ITM into the new environment
- Adaption of the “old” environments to the new UMI standards

- Installation of NetView 7.1.4, Web Health Console

10/05 -12/05

Tivoli Monitoring for METRO Group Information Technology GmbH (Düsseldorf, Germany)

Tivoli Monitoring for Windows XPE based cash registers incl. software (TradingPost)

- Tivoli Monitoring 5.1.2,
- TEC 3.8,
- Configuration Manager 4.2,
- Wincor-Nixdorf TradingPost,
- Wincor-Nixdorf BeetleView (LanDesk Manager)

03/05 - 06/05

Network Management Engineer for Hewlett-Packard Ltd. (Leeds, UK)

Implementation of HP OpenView Network Node Manager for a client of IT service provider in the public health service using ROD (Rapid OpenView Deployment); conceptual design, installation and configuration; integration NNM and Operations/UNIX, SNMP Templates and Event Correlation

Products:

- HP OpenView Network Node Manager 7.5 Adv. Edition (master and collection station)
- HP OpenView Operations (UNIX/Windows)

Operating Systems: Windows 2003, HP-UX 11.11

08/04 - 03/05

Network Management Engineer with Ascom AG (Berne, Switzerland)

Design, installation, configuration of service management solutions with HP OpenView and CiscoWorks; workshops; on-site customer support;

PostSales-Consulting, Workshops
On-Site Customer Support

CiscoWorks 2000 (LMS, VMS, WLSE),
HP OpenView Network Node Manager,

Operating Systems: Solaris 8/9, Windows 2000

Customers: telecom, public services, industry

05/03 - 06/04

Tivoli support and quality assurance with Nestlé S.A.

(Vevey, Switzerland)

2nd and 3rd level support for system management with Tivoli.
Quality assurance for internal developments
Administration of production and test environments

- Programming and tests for Monitoring and Software Distribution
- Creation and distribution of software packages
- Design of tests and documentation

Products:

- Tivoli Framework 4.1.1
- Configuration Manager 4.2
- Software Distribution 4.1 + Inventory 4.0
- Tivoli Enterprise Console 3.7
- Distributed Monitoring 3.7
- NetView 7.1
- Tivoli Monitoring for Transaction Performance 5.1
- Tivoli Manager for R/3, v2.2

Also

- NetIQ
- Enterprise-Q
- MOM

Environment: Tivoli Workload Scheduler, Tivoli Storage Manager, SAP, MQSeries / AIX, Windows 2000

08/03

Configuration of HP OpenView NNM for Cordial Versicherung (insurance, Hanover)

Configuration of HP OpenView NNM,
integration Compaq Insight Manager for OpenView and
OpenView integration of IBM host (z/OS),

Products:

- HP OpenView NNM
- CIM for OpenView

01/02 - 04/03

Network Management Engineer with Getronics (Schweiz) AG (near Berne, Switzerland)

Design, installation, configuration of service management solutions with HP OpenView and CiscoWorks, project management; workshops; on-site customer support;

CiscoWorks 2000 (LAN- and RWAN-Solution)
HP OpenView Network Node Manager

WhatsUp Gold
HP OpenView ManageX

Scripting: UNIX shell, PERL, VBS

End customers in: financial industry, chemical industry,
government, universities

02/01 – 12/01

**Roll-out of a system management with IBM Tivoli at two
german savings banks (dvg GmbH, now: FinanzIT
GmbH, Hanover)**

Development and implementation of a standardized and
integrated system management platform

Introduction of a proactive management and workflow
automation

Tivoli modules:

- Distributed Monitoring
- Remote Control
- Tivoli Enterprise Console (TEC)

Integration TEC-Remedy

Particular tasks.

- Programming TEC rules
- Programming Perl, UNIX shell and Win NT batch
scripts
- Conceptual design and implementation of endpoint
distribution in different environments (with/without
software distribution system)
- Distributed Monitoring for OS/2

07/01 – 08/01

**Presentation and Introduction of HP OpenView Network
Node Manager (part-time), Moritz J. Weig GmbH & Co.
KG (Mayen, Germany)**

Presentation of HP OpenView Network and System
Management Tools to IT consultancy (1 day)

Introduction of HP OV Network Node Manager in a
Germany medium-sized company (paper industry / 2 days)

10/00 - 03/01

**HP OpenView Administrator with an international
Internet Service Provider (Cable & Wireless ECRC
GmbH, Munich)**

Administration of HP OpenView Network Node Manager on Solaris, incl. CiscoWorks

Consulting on matters of system and application management (BMC Patrol)

Monitoring of collection of accounting data for customer billing

Perl and script programming

11/00 - 12/00

Conceptional Design (partial) for Integration of NetView6000 in Tivoli (branche: insurance)

Focus: Tivoli Manager for Network Connectivity

01/98 - 09/00

Employed as Senior System Analyst with Talkline GmbH (Elmshorn, Germany)

Conceptional design, implementation and administration of a UNIX based network and systems managements with HP OpenView IT/Operations in a heterogeenuous environment (Windows NT, Novell NetWare, Linux, Sun Solaris, AIX, HP-UX; Filenet, Oracle, Legato)

tasks in detail included:

- planning and acquisition in line with a given budget
- configuration of Network Node Manager and IT/Operations
- definition of ITO templates (logfile, monitor, etc.)
- scripts for automatic actions on UNIX and Windows NT
- scripts for event correlation
- integration with HP OpenView IT Service Manager
- user administration (IT/O and HP-UX)
- database administration (IT/O, ITSM, Oracle)

08/97 –11/98

Employed as a software developer with APCON GmbH (Hamburg, Germany)

C++ programming of a Windows NT based, distributed application to automatically extract sales data from (networked) vending machines

08/96 - 07/97

Employed as a systems consultant with Entitec GmbH (Hamburg, Germany)

Cooperation at the conceptional design and implementation

of a network and systems managements in an Windows NT environment

Components:

- HP OpenView Network Node Manager
- HP NetMetrix
- CiscoWorks + Cisco View
- SNI ServerMan (SNI Primergy hardware monitoring)
- 3Com Transcend Enterprise Manager
- LexMark MarkVision

Conception of a configuration management

Conception and realization of a provisional WAN of 9 locations all over Germany, including Cisco router, NT server + workstations, Lexmark printer